

## DAH PDG Performance Report - Appendix 2

Quarterly report for 2015-2016

No headings

For Decent and Affordable Homes - Cllr Ray Stanley Portfolio

For MDDC - Services

Filtered by Performance Status: Exclude PI Status: Data not due, Not calculable

*Key to Performance Status:*

Performance Indicators:	No Data	Well below target	Below target	On target	Above target	Well above target
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### DAH PDG Performance Report - Appendix 2

Performance Indicators								
Status	Title	Prev Year End	Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act
Well below target	<b>Number of affordable homes delivered (gross)</b>	58	80	40 (2/4)	0	14		
<b>Management Notes:</b>								
On target	<b>% Emergency Repairs Completed on Time</b>	100.00%	100.00%	100.00% (6/12)	100.00%	100.00%		
<b>Management Notes:</b>								
On target	<b>% Urgent Repairs Completed on Time</b>	99.94%	100.00%	100.00% (6/12)	100.00%	100.00%		
<b>Management Notes:</b>								
Below target	<b>% Routine Repairs Completed on Time</b>	99.98%	100.00%	100.00% (6/12)	100.00%	99.95%		
<b>Management Notes:</b>								
Below target	<b>% Repairs Completed at First Visit</b>	99.87%	100.00%	100.00% (6/12)	98.28%	98.30%		
<b>Management Notes:</b>								
Well below target	<b>Ratio of expenditure between planned and responsive repairs</b>	81.19	70.30	70.30 (2/4)	29.71	55.45		
<b>Management Notes:</b>								
Below target	<b>Rent Collected as a Proportion of Rent Owed</b>	100.09%	100.75%	100.35% (6/12)	96.96%	99.13%		
<b>Management Notes:</b>								
Below target	<b>Rent Arrears as a Proportion of Annual Rent Debit</b>	0.60%	1.00%	1.00% (6/12)	0.94%	1.05%		
<b>Management Notes:</b>								
Below target	<b>% Decent Council Homes</b>	100.00%	100.00%	100.00% (6/12)	99.38%	99.28%		
<b>Management Notes:</b>								
Below target	<b>% Properties With a Valid Gas Safety Certificate</b>	99.86%	100.00%	100.00% (6/12)	99.72%	99.95%		
<b>Management Notes:</b>								
Above	<b>Average Days to Re-Let</b>	14.9days	17.0days	17.0days (6/12)	16.3days	15.8days		

**DAH PDG Performance Report - Appendix 2**

Performance Indicators								
Status	Title	Prev Year End	Annual Target	Current Target	Q1 Act	Q2 Act	Q3 Act	Q4 Act
target	<u>Local Authority Housing</u>							
<u>Management Notes:</u>								
No Target	<u>Dwelling rent lost due to voids</u>	n/a	no target - for information only	no target - for information only	0.73%	0.64%		
<u>Management Notes:</u>								